

**Notes from DWAC sub-committee meeting  
7/24/12**

1. As a committee, there are certain things we want regular reporting about. These include:
  - a. Outcomes (short and long term)
  - b. Billing issues
  - c. Grievances for MCOs
  - d. Care management status (How is it going?)
  - e. Update on lessons learned
  - f. Quarterly dashboard reports
2. We want info:
  - a. When the state sees a problem developing across MCOs or large enough to merit serious press, then we want to be informed that there is an issue and it is being dealt with.
  - b. We want the state to come to us for items they would like advice on.
  - c. We want the state to tell us the problems they are working on with confidence that you have a solution. (themes along IMT calls, etc.)
  - d. We want to know – is the waiver meeting individual and family needs (info from families, not just staff).
3. We are requesting that prior to the public comment period, that our role as an advisor is explained.